



Director of Clinical Service Delivery

Location: Squamish, BC

Position posted on: April 01, 2022

Start date: As soon as possible

Compensation: \$70,000 - \$80,000

Work Hours: Full-time, 35 hrs/wk, Mon-Fri

Closing Date: Open until filled

End date: Ongoing, permanent position

We're seeking a Director of Clinical Service Delivery to join our Senior Leadership Team. The Director oversees a wide range of high-quality programs and services. The position reports to the Executive Director and works in close collaboration with the Director of Service Delivery. The DCSD leads three experienced and passionate managers and their program streams: Youth Services, Community Outreach Services, and Adult & Family Services.

The Director of Clinical Service Delivery:

- leads and manages the programs and services portfolio in close collaboration with the Director of Service Delivery.
- provides clinical oversight of Program Managers and Service Delivery Teams.
- provides direct supervision and oversight of 3 program areas: Community Outreach Services, Adult and Family Services, and Youth Services.
- monitors and reviews all existing program budgets services with a lens to develop new programs based on identified need and available funding.
- attends meetings in the community to promote SSCS and advocates for services as well as effectively liaises with funders, community partners and other stakeholders.
- is a contributing member of the Senior Leadership Team and the wider Management Team.

Qualifications:

- A Master's degree in the human/social service or related field;
- RCC designation or similar affiliation
- Seven to Ten years extensive program and service development and implementation experience preferably in the social services or non-profit sector;
- Or an equivalent combination of education, training, and experience.
- Valid BC driver's license. Some travel in the Sea-to-Sky Corridor is required.
- Proof of full vaccination against Covid-19 is required.

Job Skills and Abilities:

- Demonstrated in-depth working knowledge of community social service programs, services, and resources as well as applicable legislation, regulations, and policies.
- Demonstrated expertise and experience in providing clinical oversight and direction

- Demonstrated clinical expertise and registration with certification body.
- Demonstrated experience with program planning, evaluation, development, and delivery.
- Demonstrated ability to be a critical and analytical thinker.
- Demonstrated strong business acumen including sound knowledge of budgeting and resource allocation practices.
- Demonstrated ability to find innovative ways to resolve problems.
- Demonstrated leadership abilities including strong supervisory, conflict resolution and team building skills.
- Excellent written and oral communication skills.
- Excellent interpersonal and public relations skills including the ability to form strong professional relationships.
- Attitude and values, which are compatible with the Vision, Mission, and Values of SSCS.
- Demonstrated ability to use Microsoft Office (Word, Excel, Outlook) and database experience.

Benefits and Perks:

Healthcare: We offer an extended health program through Group Health that covers MSP premiums, dental, vision, prescription medication, select alternative therapies, life insurance, and long-term disability. We also have an Employee and Family Assistance program. The premiums of the plan are 100% employer-paid.

Vacation & Leave: Employees accumulate 6% vacation pay on all hours worked in the first and second year of employment. For full-time staff, this equals 15 days of holidays (3 weeks/year). After the first two years of employment, they earn one additional day of vacation per year of service, to a maximum of 35 workdays.

Retirement Pension: When eligible, a full-time employee will be enrolled in the Municipal Pension Plan with a matching contribution by SSCS.

Other Perks: Casual dress, flexible hours, paid sick days, and more.

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Apply today at: jobs@sscs.ca