

Sea to Sky Community Services' 2015/16 Annual Report

Our approach: Individualized, client-focused

"Our approach is to first meet with family members at their homes, conversing, seeing and assessing the circumstances of their lives. We build rapport by genuinely caring and showing interest. We notice their strengths and assist them to build on those strengths in order to make changes in their lives. We acknowledge their history and the struggles they've been through, in order to let go of the failures and achieve success. We then work together to set and reach goals that meet their needs."

- Mina Dickinson, Family Development coordinator

Our Family Development team worked with 40 families last year.

"In the Adult Community Living team, our staff meet with an individual to create a service plan. These plans are based on that person's strengths, abilities, background, needs, preferences and wishes and goals. Developing life plans, setting goals and increasing independence is the essence of these plans. Staff check in with program participants regularly to ensure the plan is still right for that person."

- Laurie Hannah, Community Living coordinator

Staff worked with 31 adults last year, helping them to set – and achieve – dozens of goals.



Strengthening individuals and community. Intergenerational connections were strengthened when we ran Mother Goose at the Squamish seniors' centre this year.

In 2015/16, we directly helped 3,500 children, youth and adults, building their skills, abilities, confidence, self-worth and mental health.

90.1

When surveyed, 90.1% of program participants said they were satisfied with the services they received from us in 2015/16 – with 73.9% being 'very satisfied'.



More resilient

Dozens of adults with concussions were helped in our concussion support group, which expanded into Squamish during the year while still continuing in Whistler.

Adults who are homeless or at risk of becoming homeless received additional individualized help, thanks to \$20,000 raised through a walkathon we ran in February called Coldest Night of the Year.

You guys are awesome

- A response to our youth centre satisfaction survey

Sea to Sky Community Services has an impressive ability to wrap their services around families. Their commitment to service through the life span - from early years through to transition points to adulthood – ensures a continuum of support in community.

- Diane Livingstone, Ministry of Children and Family Development

Happier

Kayla Malicki is happier and more social. Kayla came to us as a program participant; through that experience she's now providing peer support to other program participants. In 2015/16 she volunteered in the baking and social activities programs we run for adults with developmental disabilities. While helping participants to improve their skills and gain new experiences, she also helped herself. "It made me feel good, made me happy. It's making me more social; I've met a lot of people by coming here."

Able to do more

Danielle Winkle is much more independent and has better relationships with her family and friends than she did just a year ago. Danielle – an adult with a developmental disability – had been living at home but wanted her to be in her own place. When a home was found in June 2015, we worked with Danielle to help her learn to organize and clean her apartment, do laundry, eat well, plan meals, budget and navigate new bus routes.

More children received physical therapy, faster, this year due to a new screening clinic we set up.

Children and parents were helped by our new out-of-school care program at Valleycliffe elementary.

Better able to support others

Safe 'N' Sound Squamish and Families Fighting Cancer in the Sea to Sky both became partners of ours, joining other small groups that we help with administrative and organizational support.

280 professionals received specialist evidence-based training on treating addictions, at a seminar we organized in partnership with Vancouver Coastal Health.

When surveyed, 100% of respondents said, yes, they thought our preschool-aged program had a positive impact on their child's development in 2015/16.

"He has built lots of skills with his new friends"... "Her drawing, imagination and confidence have grown beautifully."

- parents at our preschools

Thanks to your generous support, thousands of people are stronger today than they were a year ago.

Having healthy, strong, capable children and adults means happier homes, more cohesive communities, safer streets and better classroom and work environments.



2015/16 Income: \$8,091,310

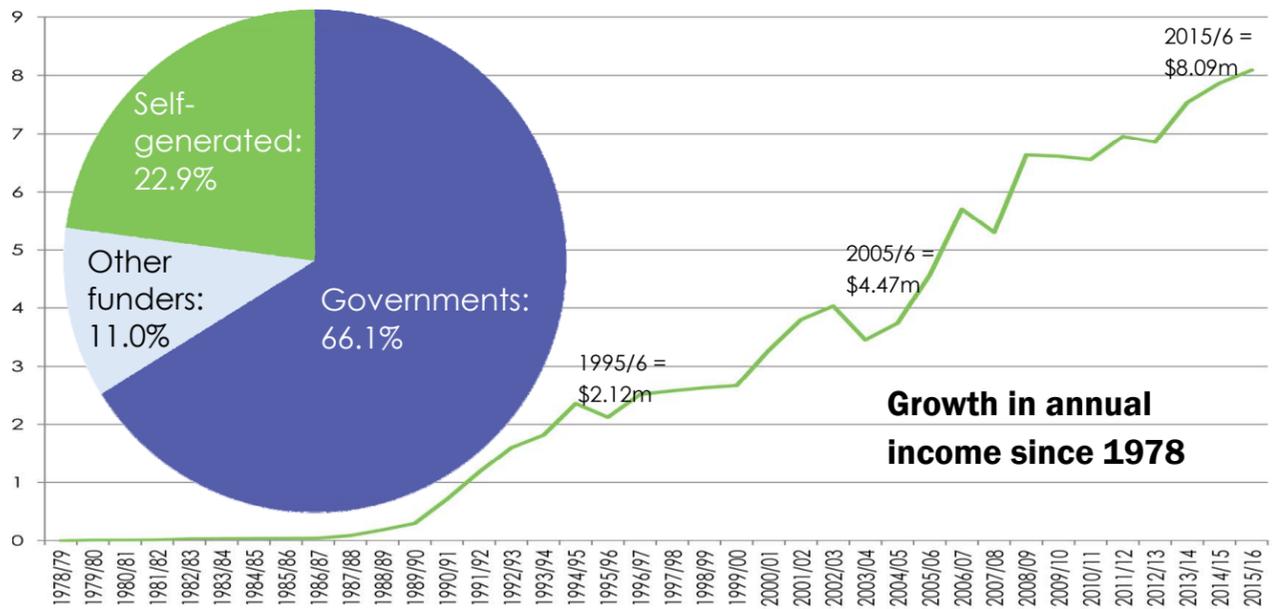
Our annual income is large but very restricted. For example:

- We have contracts with many government departments and non-governmental agencies to run programs. Before we sign a contract, we all agree how much will be spent and on what
- When a foundation grants us money, the foundation sets out how we can spend it – and follows up to make sure we did as expected
- When individuals, businesses and groups make donations to a program – our food bank, Christmas hamper and youth centre programs are popular ones, for example – we always respect that donor's wishes

In some situations, our income is not restricted by others but we ourselves restrict how we'll spend that money. For example:

- Rental income from housing is used to help cover housing costs
- Fees for childcare programs are used to help cover childcare costs

In 2015/16, only 0.05% of our income was unrestricted.



Capital campaign going strong: The Sea to Sky Gala was the most glamorous fundraising initiative for Centrepoin in 2015/16. Thanks to many volunteers, donors, sponsors and guests, we raised \$32,909 for the new building. Construction began in the year, with demolition and site clearing. Fundraising and construction will continue in 2016/17.

“Sea to Sky Community Services makes a real difference to people from D’Arcy to Britannia. The support they provide individuals and families makes the corridor a stronger and healthier place.”

- Jordan Sturdy MLA

2015/16 Expenditure: \$8,367,077

Early Child Development

Programs: Child Care Resource and Referral | Childcare, preschool and out-of-school care programs | Early Years Centre | Healthy Pregnancy Outreach | Mother Goose | Nobody’s Perfect | Parent-tot programs | Settlement Services | StrongStart

Funding: Ministry of Children and Family Development | Vancouver Coastal Health | Public Health Agency of Canada | United Way of the Lower Mainland | Childcare fees | Immigration, Refugees and Citizenship Canada | BC gaming grant | School District 48 | Resort Municipality of Whistler | Whistler Blackcomb Foundation | Jade Foundation | Community donations

Outreach

Programs: Children’s Counselling | Employment Program of BC | Family Preservation Family Support | Homeless Outreach | Homeless Prevention | MEND | Pemberton Food Bank | Positive Action | Reuse It Pemberton | Squamish Youth Resource Centre | Strengthening Families | Support Recovery House | Women’s Counselling | Youth Transitioning to Adulthood

Funding: Ministry of Children and Family Development | BC Housing | District of Squamish | Ministry of Justice | Vancouver Coastal Health | Ministry of Jobs, Tourism and Skills Training | Public Safety Canada | BC gaming grant | YMCA | Whistler Blackcomb Foundation | Jade Foundation | Community donations

Housing

Programs: Castle Rock Family Housing | Riverstones

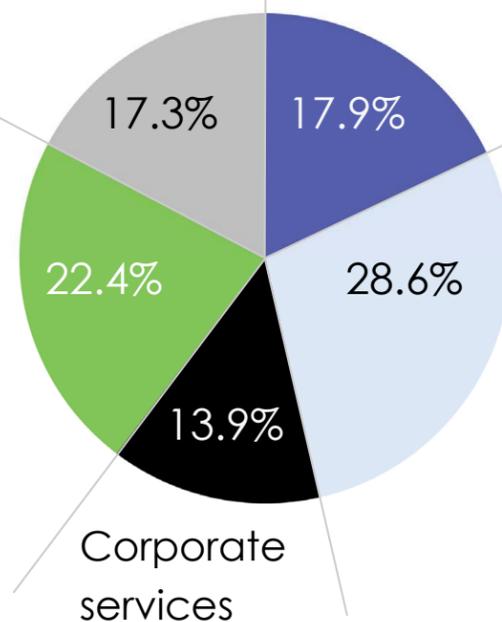
Funding: BC Housing | Tenants’ rents

“Thank you. Our daughter is able to live a very normal life because of the help we receive.”

Community Living

Programs: Behavioural Support | Better at Home | Community and Employment Services | Concussion Support Group | FASD Key Worker Program | Homeshare | Infant Development Program | Lifeskills and Community Access | Mentorship and Employment Program | Newport House | Occupational and Physical Therapies | Respite | Special Needs Children’s Services | Supported Child Development

Funding: Ministry of Children and Family Development | Community Living BC | BC Housing | School District 48 | Ministry of Social Development and Social Innovation | United Way of the Lower Mainland | BC gaming grant | Vancouver Foundation | Whistler Blackcomb Foundation | John Gordon Autism Foundation | Jade Foundation | Service Canada | Community donations



This year's \$275,767 deficit was covered by unspent income from previous years.

Sea to Sky Community Services

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Board of Directors: President Tracey Kliesch, Vice-President Catherine Rockandel, Treasurer Dave Sweeney, Directors Jeff Dawson, Mark Goodwin, Shawn Jones, Kathie Smillie and Mike Young (one vacancy)

We’re governed by a nine-member, elected volunteer Board of Directors. The Board of Directors provides overall governance and oversight to the organization, ensuring we carry out our mission in a way that is financially viable and operationally sound, meeting all required legal obligations. The board ensures we can account to funders, stakeholders, staff and program participants. Board members act as ambassadors, working in close partnership with senior managers to promote and champion our work, increase our supporters and strengthen stakeholder relationships.